



March 30, 2020

Dear Co-op Client,

Grand and Toy is committed to maintaining a safe workplace for its associates while helping clients continue to run their business.

We are closely monitoring the current outbreak of COVID-19 and complying with recommendations from the Public Health Agency of Canada and the federal and provincial governments.

I know you are working hard to keep your members and employees safe.

Due to the increased demand of some cleaning and personal care products, we may be out of stock on select items.

I want to assure you that we are working closely with our vendors to add more stock as soon as it becomes available.

I encourage you to check our website often for updates on product availability or reach out directly to me with inquiries as I can provide recommendations for certain products. At this time, we are accepting orders for these products. When the inventory becomes available, we will fill orders at that time.

I appreciate the trust that you place in Grand & Toy. I will continue to closely monitor the situation and advise if anything changes. If you have any questions or inquiries, please use the information below to reach to me directly.

Thank you,

Jamie Kendra

Co-op Account Manager

[JamieKendra@grandandtoy.com](mailto:JamieKendra@grandandtoy.com)