



Community. Integrity. Collaboration.

Memo to: Co-op members and staff

From: Sophie Taylor, Executive Director, Peel/Halton CHF

Date: September 24, 2020

Subject: Who to inform about positive COVID-19 cases in the co-op.

Who to inform about positive COVID-19 cases in the co-op

In recent weeks, we have received calls from members and staff concerned with confirmed cases of COVID-19 in the co-op. Naturally, there is a concern regarding if/how to report cases in the co-op. The co-op has the responsibility to inform members that there is a positive COVID-19 case in the co-op. The individual's identity must be kept private.

Local public health

If you are informed that a member or staff person has tested positive for COVID-19, please contact your local public health department. The local public health department will provide you with guidance on the next steps to take and any communication that may be required.

- Peel Region Public Health at (905)-799-7700
- Halton Public Health at (905)-825-6000
- Dufferin Public Health at 1-800-265-7293

Co-op members

Advise members that there is a positive COVID-19 case in the co-op. The letter to members should include the steps the co-op is taking to promote the health and safety of the community. Some of these steps may include but are not limited to; increasing cleaning at the co-op, reminding members to self-isolate if they are experiencing any COVID-19 related symptoms, always maintain physical distance and frequent hand washing. The letter must not disclose the identity of the impacted member or their household. This information is strictly confidential.

Resources

[Toronto Public Health Guidance for Residential Buildings](#)

[CHFT COVID-19 updates and resources](#)

[CHF Canada COVID-19 updates and resources](#)

[PHCHF COVID-19 updates and resources](#)