



PHCHF Co-op Staff Survey: Spring 2024

1 Please indicate the name of the housing co-op where you work as a Staff member:

2 How long have you worked as a Staff member in the housing co-op sector?

- 1 month – 1 year 1 – 3 years 3 – 5 years More than 20 years
- 5 – 10 years 10 – 15 years 15 – 20 years

3 Please check the box that best describes you

- I am working at the housing co-op where I live.
- I work at a housing co-op and live in another housing co-op.
- I work at a housing co-op but I do not live in a housing co-op at this time.
- I work at a housing co-op but I have never lived in a housing co-op.

4 Please indicate your housing co-op's methods of communication about happenings at your co-op: (select all that apply)

- General Communication/e-Newsletter
- Email sent directly to me
- Accessing my co-op's social media page
- By group text
- By paper letter/memo
- Member meetings
- Other (please specify)

5 Please indicate your co-op's methods of sharing information about happenings at the co-operative housing federation: PHCHF - Peel Halton Co-operative Housing Federation (select all that apply)

- General Communication/e-Newsletter
- Email sent directly to me
- Accessing my co-op's social media page
- By group text
- By paper letter/memo
- Update messages from our co-op board
- Member meetings
- Posted updates on our community notices board
- PHCHF's "Sector Updates" newsletter is forwarded to me
- Other (please specify)



PHCHF Co-op Staff Survey: Spring 2024

6 Please indicate your overall awareness of the role of the federation (PHCHF) by selecting the most appropriate answer:

I have an extensive understanding of the services, programs and support provided by PHCHF.

I have some awareness of the services, programs and support provided by PHCHF.

I know that my co-op is a member of PHCHF but I do not understand the services, programs and support available to my housing co-op.

I did not know that my co-op was a member of a federation.

I do not understand the role of a co-operative housing federation.

7 Please describe your overall impression of PHCHF's support of member housing co-ops:

My impression is that PHCHF is readily available to support my housing co-op with support, programs and services.

My impression is that PHCHF is available to support my housing co-op but we have not utilized the support, programs and services.

My impression is that the support is available but my housing co-op is unaware of the support and how to utilize it.

My impression is that PHCHF is not available to support my housing co-op with programs and services.

I was not aware that support, programs and services were available to my housing co-op from PHCHF.

8 Please help us understand your overall familiarity with PHCHF offerings by checking the boxes of all services, programs and support that you are aware of:

Education Workshops for Members

Education Workshops for Board Members

Spring & Fall Virtual Education Offerings

Portable Workshop Offerings

Annual General Meeting (AGM)

General Member's Meeting (GMM)

Diversity Scholarship Program

Cost Cutters Preferred Vendors Program

Meeting Support & Board Chairing Services

Board Mentorship Program

Mediation & Conflict Resolution Consultation for Co-ops

Hybrid Meeting Support & Technology Training

Operational Advice/Consulting Services

End of Mortgage Support Services

Tendering Support

Co-op Young Leaders Program



PHCHF Co-op Staff Survey: Spring 2024

Share Your Co-op Story - Co-op Heroes Recognition Program

Job Board for Job Postings

TechTalk Webinars for Office Modernization

The NEW Co-op Information Binder

Online Tools & Resources for Mental Health, Governance & Co-op Operations

None of the above

9 Our co-op has utilized the following services: *(select all that apply)*

Education Workshops for Members

Education Workshops for Board Directors

Education Workshops for Staff members

Spring & Fall Virtual Education Offerings

Portable Workshop Offerings

Annual General Meeting (AGM)

General Member's Meeting (GMM)

Diversity Scholarship Program

Cost Cutters Preferred Vendors Program

Meeting Support & Board Chairing Services

Board Mentorship Program

Mediation & Conflict Resolution Consultation for Co-ops

Hybrid Meeting Support & Technology Training

Operational Advice/Consulting Services

End of Mortgage Support Services

Tendering Support

Co-op Young Leaders Program

Share Your Co-op Story - Co-op Heroes Recognition Program

Job Board for Job Postings

TechTalk Webinars for Office Modernization

The NEW Co-op Information Binder

Online Tools & Resources for Mental Health, Governance & Co-op Operations

None of the above



PHCHF Co-op Staff Survey: Spring 2024

10 Please suggest any other events that PHCHF could provide to you and your co-op to further enrich and improve your experience as a Staff member:

11 I have participated in the following PHCHF events: *(select all that apply)*

I have attended an Education Workshop for Staff

I have attended an Education Workshop for Board Directors

I have attended an Education Workshop for Members

I have attended the Spring/Fall Virtual Education Offerings

I have attended the Annual General Meeting

I have attended the General Members Meeting

I have attended the CHF Canada Annual Conference as a PHCHF Housing Co-op Staff Member

None of the above

Other *(please specify)*

12 Please suggest any other events that PHCHF could provide to you and your co-op to further enrich and improve your experience as a Staff member:



PHCHF Co-op Staff Survey: Spring 2024

13 I would be interested in Education Workshops for housing co-op Staff members on the following topics: (select all that apply)

Effective Co-operative Housing Membership

Financial Planning & Budgeting

Financial Reporting

The History of Co-op Housing in Canada

Stress Management for the Workplace

Positive Conflict Resolution for the Workplace

Time Management for the Workplace

Cyber Security of Co-op Offices

Using Social Media for Marketing & Communication

Positive Workplace Dynamics for Housing Co-ops

I am not interested in attending Education Workshops at this time

Other (please specify)

14 I think that the members of the housing co-op where I work would be interested in workshops about: (select all that apply)

Effective Co-operative Housing Membership

Personal Financial Planning & Budgeting

Cyber Security for Your Home

The History of Co-op Housing in Canada

Stress Management for Daily Life

Positive Conflict Resolution for Daily Life

Time Management for Daily Life

Nutrition & Fitness Workshops

Using Social Media Effectively

Computer Skills for Seniors

I don't think the members of my housing co-op are interested in attending Education Workshops

Other (please specify)



PHCHF Co-op Staff Survey: Spring 2024

15 Please indicate how you would prefer to learn more about the existing and ongoing offerings, services and education provided by PHCHF: (select your preferred method)

Weekday mornings

Weekday afternoons

Weekday evenings

Weekend mornings

Weekend afternoons

I am not interested in making time for workshops in my weekly calendar.

I am interested in workshops but I am unable to make time in my life right now to attend.

16 How would you like to attend PHCHF's information and education events for housing co-op Staff members (select most suitable answer)

I prefer to attend in-person live information and education events.

I prefer to attend online information and education events.

I prefer to attend hybrid (online + in-person options) information and education events.

I prefer to do self-paced training from recorded webinars.

I do not have a preference/I am open to all options for attending information and education events.

I am not interested in attending information and education events.

17 I am interested in learning more about: (select all that apply)

Education Workshops for Members

Education Workshops for Board Members

Education Workshops for Staff members

Spring & Fall Virtual Education Offerings

Portable Workshop Offerings

Annual General Meeting (AGM)

General Member's Meeting (GMM)

Diversity Scholarship Program

Cost Cutters Preferred Vendors Program

Meeting Support & Board Chairing Services

Board Mentorship Program

Mediation & Conflict Resolution Consultation for Co-ops

Hybrid Meeting Support & Technology Training

Operational Advice/Consulting Services

End of Mortgage Support Services

Tendering Support

Co-op Young Leaders Program

Share Your Co-op Story - Co-op Heroes Recognition Program



PHCHF Co-op Staff Survey: Spring 2024

Job Board for Job Postings

TechTalk Webinars for Office Modernization

The NEW Co-op Information Binder

Online Tools & Resources for Mental Health, Governance & Co-op Operations

None of the above

18 Please indicate how you would prefer to learn more about the existing and ongoing offerings, services and education provided by PHCHF: (select your preferred method)

General Communication/e-Newsletter

Accessing PHCHF's website

PHCHF Facebook Page

PHCHF Instagram Page

PHCHF YouTube Channel

PHCHF LinkedIn Page

PHCHF Twitter ("X") Page

Regular Info/Update Meetings from PHCHF

PHCHF's "Sector Updates" newsletter is forwarded to me

Other (please specify)

19 Please indicate how you would prefer to learn more about NEW offerings, services and education provided by PHCHF: (select your preferred method)

General Communication/e-Newsletter

Accessing PHCHF's website

PHCHF Facebook Page

PHCHF Instagram Page

PHCHF YouTube Channel

PHCHF LinkedIn Page

PHCHF Twitter ("X") Page

Regular Info/Update Meetings from PHCHF

PHCHF's "Sector Updates" newsletter is forwarded to me

Other (please specify)

20 What new/additional resources would you like to see PHCHF provide for Staff members of co-ops?



PHCHF Co-op Staff Survey: Spring 2024

21 What is one thing that PHCHF could do to improve your experience as a Staff member in your housing co-op?

22 Please provide any additional general feedback here:

23 I have a question or inquiry for PHCHF. Please contact me directly. (Your details will be kept confidential)

Name

Email

Phone Number

24 **THANK YOU! We appreciate your feedback. As a thank-you for your feedback, participants can choose to be entered into a draw for a \$50 dining gift card. If you wish to be entered in the draw, please provide your name, number and email below. Your data will remain anonymous, even if you participate in the draw.**

Name

Phone Number